

# Terms and Conditions

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To the maximum extent permitted by law, VEPC and its contractors to our website shall not be liable for any loss or damage, claims or expenses (including any legal or settlement costs) whether direct, indirect or consequential and however caused (including negligence), arising out of or in connection with: the use of our website or reliance on our website content (including any third party content or links accessible from our website); the availability of our website or website content; the accuracy, reliability, completeness or currency of our website content (including any third party content accessible from our website); the suitability of our website content (including any third party content accessible from our website) for a particular purpose; or any errors, omissions, defects or misrepresentations in our website content (including any third party content accessible from our website). If any law prohibits the exclusion of such liability or otherwise implies a term that cannot be lawfully excluded, then to the maximum extent permitted by law, our liability will be limited, at our option, to the supply of the website content, provided that this limitation is permitted by law and is fair and reasonable.

With the exception of rooftop solar data before 6 March 2018, all data obtained from this website originates in publicly available datasets published by the Australian Energy Market Operator and is bound by their privacy and legal notices which can be obtained from <https://www.aemo.com.au/privacy-and-legal-notice>.

Rooftop solar data before 6 March 2018 is modelled by us from the Bureau of Meteorology gridded solar irradiance data. <http://www.bom.gov.au/climate/austmaps/metadata-daily-solar-exposure.shtml>

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## Privacy Policy

**Victoria Energy Policy Centre** is committed to providing quality services to you and this policy outlines our ongoing obligations to you in respect of how we manage your Personal Information.

We have adopted the Australian Privacy Principles (APPs) contained in the Privacy Act 1988 (Cth) (the Privacy Act). The APPs govern the way in which we collect, use, disclose, store, secure and dispose of your Personal Information.

A copy of the Australian Privacy Principles may be obtained from the website of The Office of the Australian Information Commissioner at [www.oaic.gov.au](http://www.oaic.gov.au)

### What is Personal Information and why do we collect it?

Personal Information is information or an opinion that identifies an individual. Examples of Personal Information we collect include: names, email addresses and affiliation.

We collect your Personal Information for the primary purpose of providing our services to you and marketing. We may also use your Personal Information for secondary purposes closely related to the primary purpose, in circumstances where you would reasonably expect such use or disclosure. You may unsubscribe from our mailing/marketing lists at any time by contacting us in writing or clicking unsubscribe on the email.

When we collect Personal Information we will, where appropriate and where possible, explain to you why we are collecting the information and how we plan to use it.

### Disclosure of Personal Information

Your Personal Information may be disclosed in a number of circumstances including the following:

- Third parties where you consent to the use or disclosure; and
- Where required or authorised by law.

### Security of Personal Information

Your Personal Information is stored in a manner that reasonably protects it from misuse and loss and from unauthorized access, modification or disclosure.

When your Personal Information is no longer needed for the purpose for which it was obtained, we will take reasonable steps to destroy or permanently de-identify your Personal Information. However, most of the Personal Information is or will be stored in an SQL database on a secure server.

### Policy Updates

This Policy may change from time to time and is available on our website.